



Returns Dept.
Hattons Model Railways
17 Montague Road
Widnes
Cheshire
WA8 8FZ
Tel. 0151 733 3655
Fax. 0151 734 4040

Customer Return Form

Please complete this form and include this with the item(s) you wish to return. Sections highlighted with a (*) must be filled in.

Customer Name*	
Address*	
Contact Number*	
Email*	
Sales Order Number*	
Purchase Date*	
Return Date*	

Return Codes

Code	Faulty?	Resolution
1	No	Refund
2	No	Replacement/ Alternative item(s)
3	Yes	Refund
4	Yes	Replacement/ Alternative item(s)
5	No	Other

Please indicate (✓) if you are returning for a Refund or Replacement

*Product Code	Qty	*Return Code	* Reason for Return (If damaged, please provide a short description of the damage)

- Please ensure the item(s) you are returning are suitably packaged and that you write your order number clearly on the outside of the package to avoid a delay in your return being processed.
- Please retain your postal receipt as proof of postage.

Hatton's Model Railways 17 Montague Road, Widnes, WA8 8FZ
VAT Registration: 163 7710 60 Company Registration: 5131251

www.hattons.co.uk